

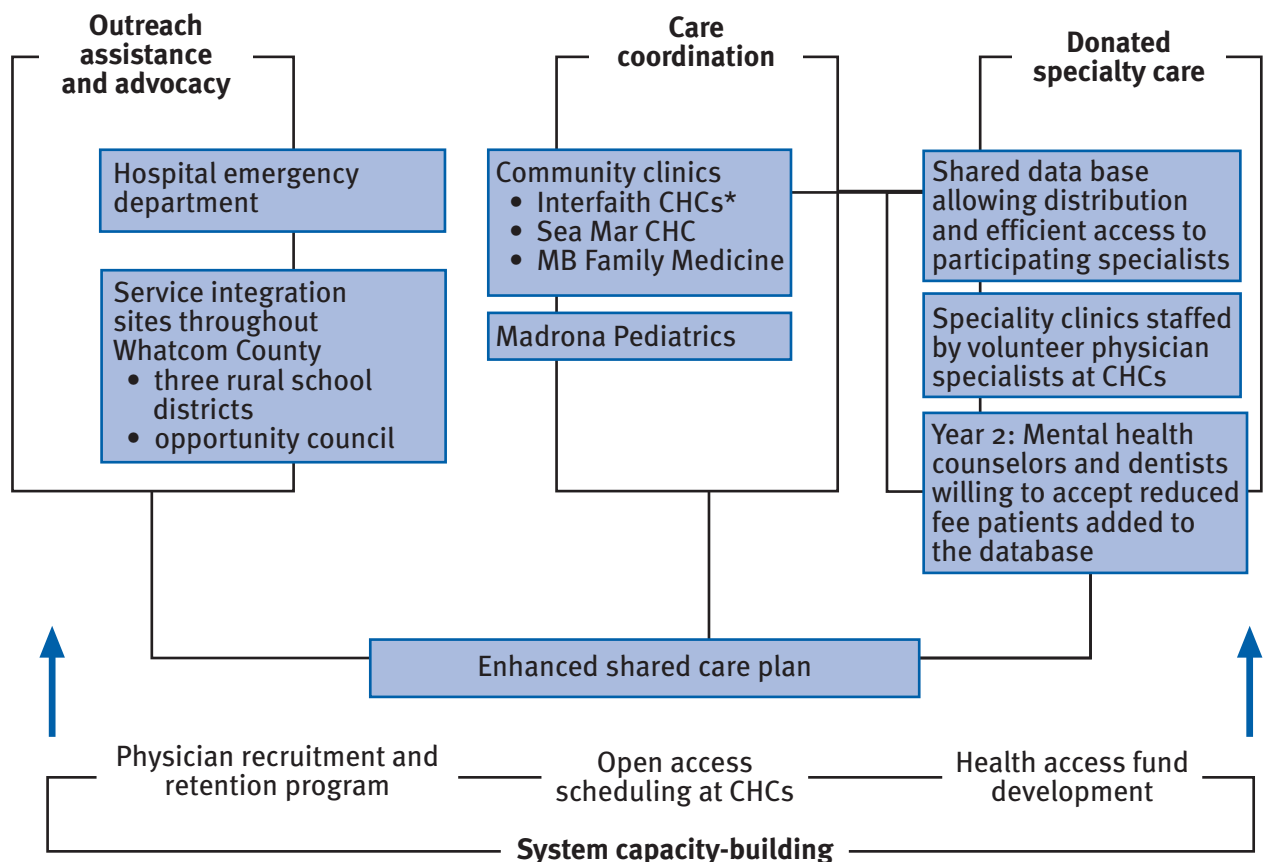
# APPENDIX 12: IMPROVING ACCESS TO CARE IN WHATCOM COUNTY

The Whatcom Alliance Access Project will increase access to care and improve quality and cost effectiveness of care for uninsured and underserved people in Whatcom County. Project goals and objectives are:

- Consumer outreach assistance and advocacy;
- Coordination of care and case management for people with chronic illness, high-risk individuals, and high utilizers;
- Centralized access to specialty care for uninsured people, using managed, donated services;
- System capacity-building for community health centers through advanced access scheduling and recruitment and retention for private medical practices.

The following diagram shows key activities and the roles community entities will play.

## Care Integration and System Capacity-building For Uninsured and Under-insured People in Whatcom County, WA



\*CHC = community health center